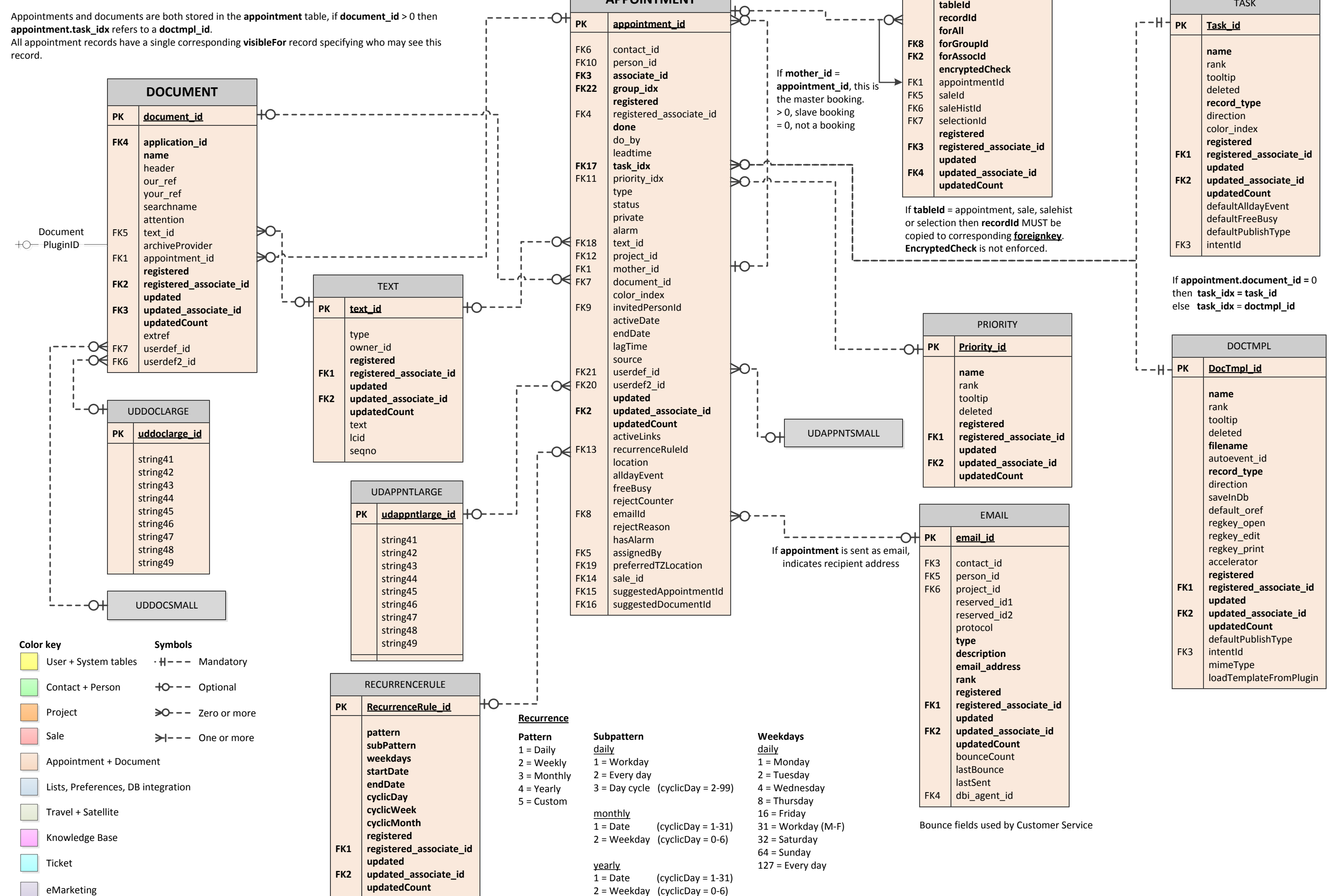
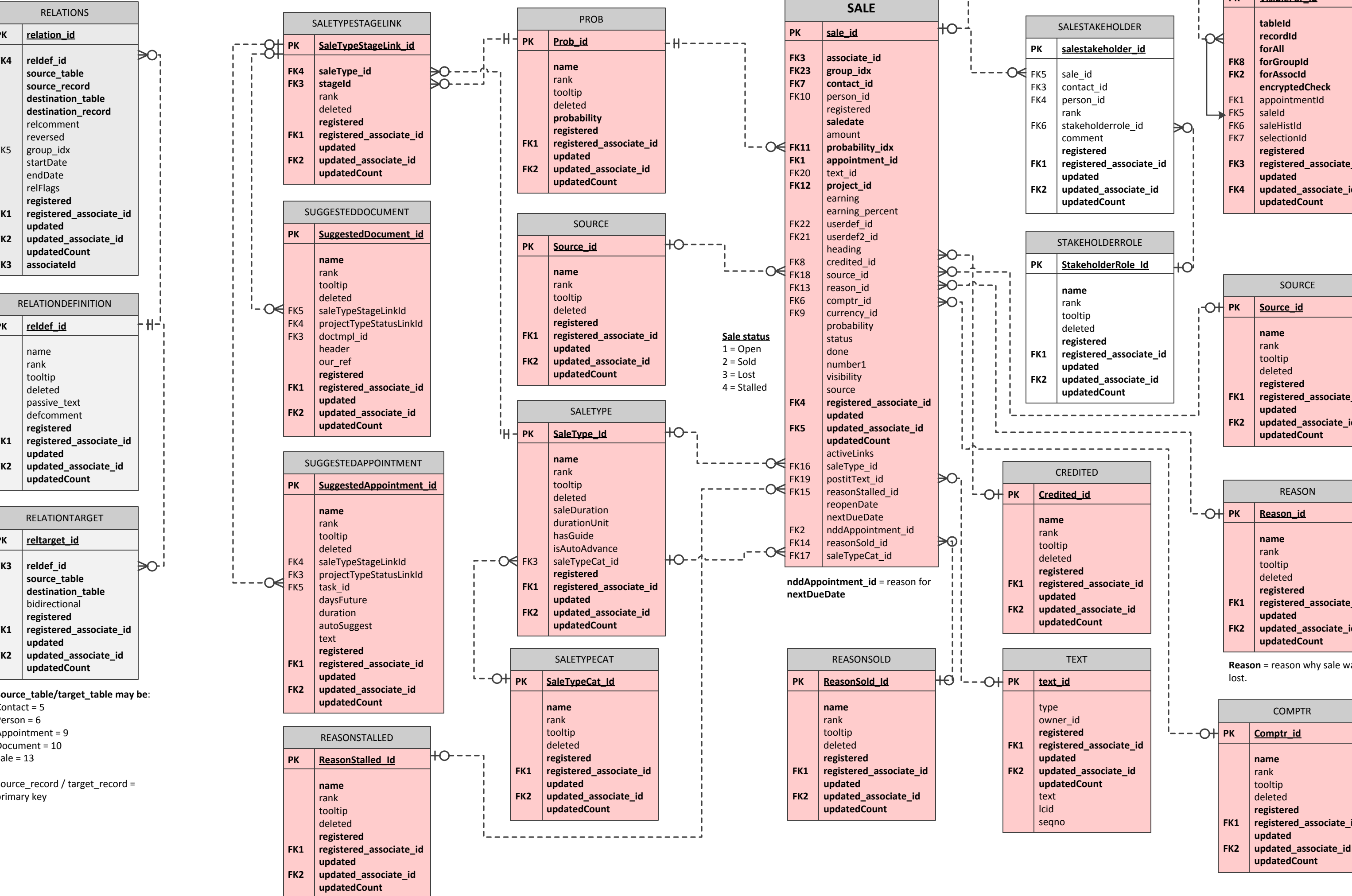


**Activity: Appointment & Document**



**Relations**



**Color key**  
 - User + System tables  
 - Contact + Person  
 - Project  
 - Sale  
 - Appointment + Document  
 - Lists, Preferences, DB integration  
 - Travel + Satellite  
 - Knowledge Base  
 - Ticket  
 - eMarketing

**Symbols**  
 - Mandatory  
 - Optional  
 - Zero or more  
 - One or more

**Recurrence**  
 - Pattern: 1 = Daily, 2 = Weekly, 3 = Monthly, 4 = Yearly, 5 = Custom  
 - Subpattern: 1 = Workday, 2 = Everyday, 3 = Day cycle (cyclicDay = 2-99)  
 - Weekdays: 1 = Monday, 2 = Tuesday, 4 = Wednesday, 8 = Thursday, 16 = Friday, 31 = Workday (M-F), 32 = Saturday, 64 = Sunday, 127 = Everyday  
 - monthly: 1 = Date (cyclicDay = 1-31), 2 = Weekday (cyclicDay = 0-6)  
 - yearly: 1 = Date (cyclicDay = 1-31), 2 = Weekday (cyclicDay = 0-6)

Bounce fields used by Customer Service

**Sale status**  
 1 = Open  
 2 = Sold  
 3 = Lost  
 4 = Stalled

**Reason**  
 Reason = reason why sale was lost.